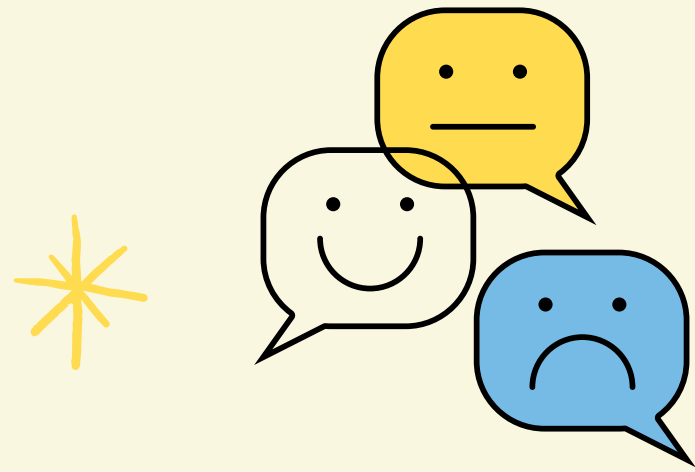


# COMMUNITY CONVERSATIONS



Sometimes they are very strict with your income and how much you have to pay. And they don't accept a letter from your employer anymore.

The time of service should change. Most clinics see patients up to 5. That is why people go to the urgent care or the emergency room.

- I would like to access more services for preventive medicine (low cost annual exams)  
We could pay reasonable fees, fair ones

*I see 2 problems: access to care and lack of empathy in the health system*

- My wife went to the hospital for emergency services. The visit lasted 25 minutes and we received a \$780 bill.

We want to be treated kindly. It could be that the staff are not properly trained.

The service would be perfect if we didn't have to wait for so long at the appointment

Sometimes the interpreters seem selfish and judgmental